HAMILTON Ticketing Tips

1. How do I buy tickets?
Tickets for HAMILTON will go on-sale on Saturday, November 23 @ 9AM. Below are some tips to be prepared.

Create an account ahead of time.
Before Saturday, November 23, make sure you have an account at arshtcenter.org, know your password, check and update any personal information in advance such as your mailing address and contact information. If you don’t have an account, you can create here.

Choose three performance options.
Head to arshtcenter.org/Hamilton for a list of show dates and times. Have your ideal times in mind, but also have a few backup options, and be prepared to make adjustments as tickets begin to sell.

Know what tickets you want.
When tickets go on sale, prices will range from $79.00 to $199.00 with a select number of Premium seats available for $399.00. Please remember that ticket purchases are limited to 8 per household. Any tickets purchased over this limit will be canceled without notice.

*Additional fees apply

Join the queue before 9AM on Saturday, November 23
When visiting arshtcenter.org/Hamilton on Saturday morning you will be directed to a virtual waiting room. At 9AM, all users in the waiting room will be randomly assigned a place in line. Why is it random? The randomization of the queue allows the purchase of tickets to be as fair as possible and provides protection against brokers and ticket resellers. For more information, visit arshtcenter.org/Hamilton.

PLEASE NOTE: Tickets for HAMILTON will not be available via phone on Saturday, November 23. A limited number of tickets will be available at the Arsht Center Box Office (1300 Biscayne Blvd. Miami, Fl 33132 beginning at 9AM on Saturday, November 23. The line for in-person sales will not begin until 7AM on November 23.

2. When will my tickets be mailed?
Tickets will be mailed in early December. If you do not receive your tickets by the end of December, please call the Arsht Center Ticket Office at 305.949.6722 (M-F, 12 p.m. – 5 p.m.) or email us at tickets@arshtcenter.org, so we can assist you.

3. How do I protect my tickets?
Protect your investment. Each ticket has a one-of-a-kind barcode. Sharing this bar code online can compromise your tickets. Do NOT share a photo of the barcode on your HAMILTON tickets with anyone – especially on social media. Keep them in a safe place. #CoverTheCode.

4. How do I avoid scammers?
The Adrienne Arsht Center Box Office, arshtcenter.org is the only OFFICIAL TICKETING PROVIDER for events at the Adrienne Arsht Center (including the Ziff Ballet Opera House). Tickets obtained from unauthorized sources are often greatly inflated in price. They may be stolen, counterfeit or
invalid and may not be honored. Tickets purchased from other sources are not eligible for replacement if tickets are lost or stolen, or if the event is canceled or rescheduled. The Adrienne Arsht Center is not responsible for tickets purchased from other sources.

You should avoid unintentionally buying tickets from scalpers reselling tickets at many times over face value. Here are a few simple BUYER BEWARE tips:

a. Only purchase your tickets from arshtcenter.org or directly at Adrienne Arsht Center Box Office. Click here to watch a short video on tickets purchased through unauthorized third parties.

b. Most tickets in Miami will not exceed $199.00 (plus applicable fees) at the on sale. There are a select number of $399.00 premium seats available for each performance. If you see tickets for hundreds or thousands of dollars, you are probably buying from a third-party ticket broker. There is no guarantee these tickets are genuine.

c. Please keep in mind, when you buy from a broker:
   • We cannot be responsible for tickets purchased through unauthorized third parties.
   • We cannot replace your tickets if they are lost or stolen.
   • We cannot issue a refund to you in case of an event cancellation.
   • We cannot guarantee that your tickets are valid and, therefore, cannot guarantee admittance.
   • You may be paying much more than the ticket’s face value.

HAMILTON Ticketing FAQs

What is the running time for HAMILTON:
Running time is 2 hours and 45 minutes including intermission.

Is the original Broadway Cast performing in the tour?
The Miami production of HAMILTON is part of the national tour and features the Angelica national tour cast. Casting for the tour reflects the same talent, attention to detail and high quality as the Broadway production. For more information about the cast in this U.S. tour, visit: https://hamiltonmusical.com/us-tour/cast.

Is there an age restriction for HAMILTON?
HAMILTON is appropriate for ages 10+ since there is some strong language.

Where can I learn more about HAMILTON?
Website: HAMILTONMusical.com
Facebook: HAMILTONMusical
Instagram: HAMILTONMusical
Twitter: @HAMILTONMusical

Is there a ticket limit?
HAMILTON at the Arsht Center FAQs

There is a strict limit of eight (8) tickets per household address. After all available tickets are sold, all of the online purchases will be reviewed. Any and all purchases found violating the HAMILTON ticket policy will be canceled without further consideration.

Will there be Open Caption, Audio Described, and ASL Performances?
Yes. Please see below for the relevant dates. More information on how to purchase will be available at a later date.

**ASL Performances**
Saturday, February 22 @ 2 p.m. & Saturday, March 14 @ 2 p.m.

**Audio Described Performances**
Sunday, February 23 @ 1 p.m. & Thursday, March 12 @ 8 p.m.

**Open Captioned Performances**
Sunday, February 23 @ 1 p.m. & Thursday, March 12 @ 8 p.m.

Are Group Sales available for HAMILTON?
No. Group sales are not available for HAMILTON.

Are there any discounts available?
There are no discounts for any HAMILTON tickets.

Can I get on a Waiting List for tickets?
There is no waiting list for HAMILTON tickets.

What if I need to exchange or refund my tickets?
- **Single ticket buyers:** There are no exchanges or refunds for HAMILTON. Be sure to check the following information before completing your purchase: show title, day, date, time of performance, and number of tickets.
- **Subscribers:** HAMILTON exchanges are no longer available.